Splashtop Enterprise Features



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Web console for device and user management /	running Android 8 or later, such as Asus, Essential, Google Pixel, OnePlus, HTC, Huawei, Honor, Motorola, Nokia, OPPO, Sony, Xiaomi, and ZTE (Support for accessing devices from Blackberry, Bluebird, CalAmp, CipherLab, Honeywell, Intermec, Janam, NextGen, Panasonic, Sonim, Unitech,	✓	✓
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activity and annotate the remote computer screen, but not remotely control it Purchase, track and manage Bitdefender Security Tools Antimalware through your Splashtop web console Priority technical support Apps and web console available in English, French, German, Spanish, Italian, Portuguese, Japanese, and Simplified Chinese Remote Support Features Attended/quick support for on-demand access to unmanaged Windows or Mac computers, iOS and Android devices with a 9 digit access code Reboot and reconnect during attended support session Create a custom branded SOS app for Windows and Mac with your logo, text, colors Connect as Admin option to fully interact with UAC and perform privileged operations Launch a remote session from within your incident, ticket or chat. Works with ServiceNow, Zendesk, Freshservice, Freshdesk, Autotask PSA, Spiceworks Helpdesk, and Microsoft Teams Automatically log remote session details back in the ticket after session is completed Granular user/user group-based permissions for attended access Remote Computer Management - remote command, view Windows event logs, system/hardware/software inventory, Endpoint Security dashboard and Windows updates management Configurable Alerts - Monitor computer status, software installation, memory usage, Windows event logs, and more 1-to-Many Actions - Simplify endpoint management by instantly executing or scheduling tasks to multiple endpoints simultaneously, Includes system reboot, windows updates, file transfer actions. Additional 1-to-Many actions for mass deployment, remote command, and script execution are also available. Contact us to learn more and request Improved on-demand support workflow with session invitation link and technician support queue	printer) on your local computer to the remote computer. The redirected device works on the remote computer as if it's plugged in directly at that computer (Windows only)	✓	✓
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